

Connectivity and Facility Networking	
3 square meter Elevated Panels, 12" finished Height pedestals, etc.	Available
Data Center Environmental System: Fire/Smoke Detection System, Water Leakage Detection System, Environment/Temperature/Humidity Detection	
42u Rack	
Network Firewall	
Network Router	
Network Switches	
Network Accessories & Peripherals (Network RJ-45 jacks, tie racks, connectors, distribution connectors, clips etc.) Lot	
SYSTIMAX Dual Gang face Plate and Back Box	
SYSTIMAX 24-port patch panel	
SYSTIMAX patch cord	
Contact Centre Technology	
Hardware	Quantity
PBX Gateway (16 Channels)	1
Servers (HP ProLiant HPE DL360, 64 GB)	1
Software	

IVR	1
Licenses	5
VOIP systems	1
Agent Softphones	5
Media Gateway	1
SMS Gateway	1
WhatsApp Business API	1
E1/IP Connectivity	1
Contact Centre Accessories	
Agent Noise-Canceling Headsets	5
Agent Workstations (Desktop computers, laptops)	5
Client Relationship Mgt (CRM) Solution	
CRM Server	1
Command and Control/Surveillance system	
Surveillance solutions Server	1
Monitoring Stations (TVs)	Available
Power	

UPS

1